

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Auditor - Controller - Treasurer - Tax Collector	(2) MEETING DATE 12/8/2015	(3) CONTACT/PHONE Gordon Eiland, (805) 781-5848 Jim Erb, (805) 788-2964	
(4) SUBJECT Request to approve Amendment No. 2 to the contract with Fidelity Information Services, Inc. (FIS) for Countywide Electronic Payment services extending the contract terms for an additional three years with two optional one-year contract extensions. All Districts.			
(5) RECOMMENDED ACTION It is recommended that the Board approve the contract amendment and instruct the Chairperson to sign.			
(6) FUNDING SOURCE(S) N/A	(7) CURRENT YEAR FINANCIAL IMPACT \$0.00	(8) ANNUAL FINANCIAL IMPACT \$0.00	(9) BUDGETED? Yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ____) <input type="checkbox"/> Board Business (Time Est. ____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) N/A		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5 Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date: <u>11/9/2010 & 1/4/2011</u>	
(17) ADMINISTRATIVE OFFICE REVIEW <i>Nikki J. Schmidt</i>			
(18) SUPERVISOR DISTRICT(S) All Districts			

County of San Luis Obispo



TO: Board of Supervisors

FROM: James P. Erb, CPA
Auditor-Controller-Treasurer-Tax Collector-Public Administrator

DATE: 12/8/2015

SUBJECT: Request to approve Amendment No. 2 to the contract with Fidelity Information Services, Inc. (FIS) for Countywide Electronic Payment services extending the contract terms for an additional three years with two optional one-year contract extensions. All Districts.

RECOMMENDATION

It is recommended that the Board approve the contract amendment and instruct the Chairperson to sign.

DISCUSSION

On November 9, 2010, your Board approved and instructed the Chairperson to sign the contract for Countywide Electronic Payment services with FIS. These services have allowed County customers to make payments using a credit or debit card, electronic check or bank transfer payment to the County, through the Internet, at the counter, or by phone. In addition, each department has the flexibility to tailor the electronic payment services to their needs.

This amendment extends the terms of the contract for an additional three years with two optional one-year contract extensions. All other covenants, terms, and conditions of the original contract remain the same. Service levels have been good and departments have been satisfied. FIS continues to have competitive pricing. There are significant costs involved to change providers including new forms, credit card machines, and reprogramming interfaces; therefore, it is in the County's best interest to approve the contract amendment.

OTHER AGENCY INVOLVEMENT/IMPACT

The Assessor, Clerk-Recorder, Health Agency, Planning and Building, Airport, Public Works, and Air Pollution Control District as well as the Auditor-Controller-Treasurer-Tax Collector currently use services provided by FIS.

FINANCIAL CONSIDERATION

The contract pricing will remain as stated in the original contract in Exhibit E, Products and Services Schedule, through the two optional one-year extensions.

RESULTS

Approving and signing this contract amendment will allow departments to continue to add or expand their electronic payment capability from one set of services from which they can select according to their needs. Offering electronic payment options potentially can save the department's customers travel, parking, and other costs which contributes to the County's community wide result of a "Well Governed Community."

ATTACHMENTS

1. Fidelity Information Services Contract Amendment